

Terms of Use

About this website

This is a website operated by FlexiCards Australia Pty Ltd, ABN 31 099 651 877 ("we", "us" and "our").

Your use of the information on this website is governed by these Terms of Use, including our Privacy Policy.

Taking advantage of any offer on this website, or signing up to any of our services offered on this website requires entry into a binding contract, whether any fee is charged or not, which will require your agreement to the terms which will be set out in respect of that offer. You may discontinue the process at any time. We reserve the right to withdraw any offer, and to change the terms of any such offer, at any time, and only the amended terms of offer may be accepted by you after we change the terms on this website.

This website may include links to websites of companies within Once for your convenience. The terms and conditions governing the use of the website of each Once entity may differ and you should consult and carefully read the applicable terms and conditions before using the relevant website. Links to any other websites that are not affiliated with or related to Once are provided for convenience only and do not represent any endorsement by us of the products or services offered by the site owner.

Disclaimer

The information contained in this website is provided for your information and use and should not be taken as constituting personal advice. The tools provided are for illustrative purposes only and the results they give should not be taken as constituting personal advice. Whilst we have made every effort to ensure that such information and tools are correct and complete, we have relied on third party providers and there can be mistakes made, so we do not guarantee the correctness or completeness or appropriateness to you of any of the information provided or linked on this website or the tools (or any calculation) on this website. Please ensure you check any information or the results of using any tool if you intend to rely on them. We would appreciate your telling us if you find any error or omission, so we can fix it.

Please also remember when you are using this website that your equipment, our systems and the internet are sometimes subject to performance constraints, which can affect the speed of the website and the use of it you may wish to make. You may experience errors and service interruptions when using this website or accessing any links available on it. In addition, the website may not be available at all times.

Limitation of Liability

To the fullest extent permitted by law, we:

- (a) exclude all implied terms in respect of this website and any services offered on it which are not expressly included in these Terms of Use; and
- (b) will not be liable for any loss or damage of any kind suffered by you, regardless of the nature of such loss or damage, and regardless of the nature of the claim, whether in contract, tort or any other legal theory, and whether or not we know of the possibility of such loss or damage.

We will only accept liability where we have expressly agreed to do so in a contract between us, or such liability is prescribed by statute. In such cases where the law imposes upon us a liability which cannot be excluded, to the fullest extent permitted by law, our liability will be limited at our option to (i) the supply of services again, or (ii) the payment of the cost of having the services supplied again.

Jurisdiction

The <http://www.onceonline.com.au> website is provided for use only by Australian residents.

Privacy

Information we will collect

Personally identifiable information - such as your name, address, phone number, and e-mail address – will not be collected by you browsing this website unless you use our on-line tools or calculators. If you use our on-line tools or calculators, we may collect your personal information such as your email address (however, we do not collect details of your name unless it forms part of your email address).

We will track how our site is used via the collection of non-personal data. The data we collect may include the pages visited on this website, the path taken through the website, time, date and duration of visit, browser type and IP address. Non-personal data is collected via cookies.

We utilise "cookies" (small text files placed on a user's computer by our web page server) which enable us to monitor traffic patterns and to serve you more efficiently if you revisit the site. A cookie does not identify you personally but it does identify your computer. You can set your browser to notify you when you receive a cookie and this will provide you with an opportunity to either accept or reject it in each instance.

How we will use and disclose the information we will collect

Non-personal data will be aggregated for reporting about the usability, performance and effectiveness of this website. It will be used to improve the website users' experience, usability of the website and site content.

Any information provided to us through the email enquiry form on this website will be used and disclosed for the purpose of responding to your query and for any reasonably related purposes. The information provided to us will be stored securely for future reference. We would not normally disclose to any organisation the personal information which we would collect as a result of your email enquiry unless it is necessary to do so for the purpose of responding to your enquiry or for a reasonably related purpose.

Your personal or other information or data collected by us when you use our on-line tools or calculators allows you to utilize those on-line tools and calculators and:

- may only be used and disclosed by us for internal research, assessment or statistical purposes that are aimed to improve the value of our services; and
- will not be disclosed to third parties that are not our related body corporates and entities.

For more information on how we handle personal information generally, please refer to our Privacy Policy Statement.

You may, pursuant to the Privacy Act 1988, have access to any personal information relating to you which may be in our possession. To make any enquiries about accessing your personal information you may contact us on 13 ONCE (13 6623) Monday to Friday during business hours.

Copyright and Trade Marks

Copyright in all text and images on this website, the software used to run it and all documentation accessible on it is owned by us and our licensors and/or suppliers, unless expressly indicated otherwise. Download and making further copies of the whole or any part is prohibited except for the purposes only of use for the purposes of your relationship with us as is made clear from this website. Once and OnceOnline are our registered trade marks and may not be used by any person for any reason in respect of any goods or services except with our express written agreement.

Linking to <http://www.onceonline.com.au/>

Please contact us if you would like us to link you to any part of this website. You may not link another website to this website, by any means or at any level, except with our express written agreement.

Links to other websites

Where any link is provided to any third party for any reason, such link is provided in good faith but we do not endorse or approve such third party or the information it provides. We have no control over and accept no responsibility for the content of any third party website or the information provided by such third party, whether providing a service to you, others or us. If any mistake or misrepresentation occurs on any such website or otherwise in any information provided by such third party, the responsibility lies solely with the third party. Due to the nature of the internet, we cannot guarantee that such links will be effective at all times.

Acceptance and Changes to Terms of Use

You acknowledge and accept that your use of this website indicates your acceptance of these Terms of Use and the Privacy and Security Statement. We may change these Terms of Use at any time.